CASCADE MEDICAL
PARTNERS IN YOUR HEALTH

Minutes of the Board of Commissioners Retreat
Sleeping Lady Mountain Resort – Tadpole Room
Public Hospital District No. 1 – July 18, 2019

Present: Bruce Williams, President; Helen Rayfield, Commissioner; Tom Baranouskas, Commissioner; Mary Helen Mayhew, Commissioner; Mall Boyd, Commissioner; Diane Blake, Chief Executive Officer; Pat Songer, Chief Operating Officer; Jim Hopkins, Chief Financial Officer; Shawn Ottley, Chief Clinical Officer; Dr. Jerome, Clinic Medical Director; Jill Barich, Executive Assistant; Rachel Hansen, Public Relations Coordinator; Marianne Vincent, Director of Accounting; Marlene Farrell, CM Foundation Coordinator

Guests: Jody Corona, Facilitator

Topics	Actions/Discussions
CALL TO ORDER	• President, Bruce Williams called the meeting to order at 8:30 AM
Opening, Welcome, Culture of Shared Values and Deliverables for the day	• Diane shared her vision for the day and noted the many challenges we face as a healthcare facility. • Values – Diane shared some comments from letters from patients who have been touched by the care they received in our facility. • The focus of the day needs to be at a high level and management will take that information and develop a plan. • One of the board's objectives is to think more strategically and today we need to think creatively and think outside the box.
Ice Breaker	• Everyone shared an item from their bucket list.
Financial Overview – Trends and Service Line Analysis	• Reviewed patient statistics by service lines. • Reviewed the financial trends for 2010 through projected 2019. • Reviewed and discussed the financial trends and revenue/expense graph. • Reviewed and discussed the service line analysis completed by DZA.
Market Assessment/Updates on other WA Critical Access Hospitals	• Reviewed demographic data from the hospital district. • Reviewed the reasons for hospitalizations for residents of the district and the diagnoses of patients and where hospitalizations occur, Confluence, Cascade or other facilities. • Reviewed and discussed region wide data
CHNA discussion	• Reviewed the phases of the CHNA process o Phase 1 – compile primary and secondary data o Phase 2 – community input and selection of priorities o Phase 3 – development and adoption of CHNA and implementation plan • Reviewed Chelan County and Leavenworth data. • Key Informant and On-line Survey data o 113 people received the survey, 44 people responded. o Reviewed comments and top priorities from the community.
LUNCH Break	
Discussion 3+ Year Plan	• Areas that rose to the top for focus, from community member interviews and the on-line survey, were: o ALICE families / families in poverty o Healthy Aging in place o Child and family wellness
Strategic Priorities	• Discussed the greatest priorities/needs, based on the CHNA data, current patients, and strategic positioning. • What is foundation (needs to be developed/supported before growth) • What can we tackle alone, and do we need any partners? • Do we have the resources and bandwidth? • Do we have alignment to our pillars?
ADJOURNMENT	• There being no further business, the meeting adjourned at 4:15 PM

Bruce Williams, President

Helen Rayfield, Secretary